

## 2020 Virtual Training Conference

September 30 - October 2, 2020

### FAQ

#### Frequently Asked Questions

##### **What is the CBHC Annual Training Conference and Why Is It Virtual in 2020?**

For over 50 years, the Colorado Behavioral Healthcare Council has hosted trainings and annual conferences for board members, clinicians and the community to further expand innovation, share best practices and drive all of the best thinking toward the vision that services are best provided locally, in the place where healing and wellness can take root and become the foundation for a lifetime of success.

CBHC is the membership organization for the 17 non-profit community mental health centers across the state of Colorado as well as two specialty clinics and the managed services organizations which contract with the state for distribution of grant-funded substance use disorder dollars.

CBHC works together with its members to improve the health of Coloradans through the delivery of high quality, community-based, integrated behavioral and physical healthcare services. CBHC is a collaborative organization that provides leadership and direction in shaping and preserving the future of Colorado's community-based system of mental health and substance abuse treatment and recovery services. CBHC provides support, information and technical assistance to its membership to ensure that high quality mental health and substance abuse disorder treatment services are available to those who need them.

Due to the COVID-19 pandemic having changed how we come together, we are providing an interactive virtual platform for our training conference with hundreds of behavioral health providers, C-suite level executives, board members, consumers and community stakeholders for sessions and workshops on federal behavioral health policy. Learn more about CBHC at [www.cbhc.org](http://www.cbhc.org).

##### **What Does It Cost?**

The conference fee is \$350.00 (Includes: Pre-Conference on Wednesday 30th, and Full Conference on Thursday 1st, Friday 2nd) with ability to watch for 30 days until November 2, 2020.

##### **Do I Need to Register?**

Yes, you will at <https://www.cbhc.org/2020-conference/> to attend the conference in order to access the full program agenda, educational sessions, and also view the speakers, sponsors and exhibit hall, poster hall, training & development video library, resources center, information desk, and the networking lounge chat room (where you can connect with fellow attendees and schedule time together in one-to-one live video.)

##### **When is the Latest I Can Register Online?**

You can register up until the conference goes LIVE on September 30 - October 2, 2020. However, we encourage you to register as soon as possible so that we are able to accommodate all the attendees virtual profiles, Pre-Conference networking and platform review. **Also please note the REFUND DATE: The CBHC registration refund date, beyond which no refunds will be provided is September 1, 2020.**

##### **Group Reservations:**

GROUP registrations are not available, due to each attendee receiving a Personal Profile Page on the Virtual Platform. All registrations must be made using the attendees email, which they will be using to log into the Virtual Platform.

##### **Are Continuing Education Credits Available?**

Yes, CBHC provides pre-approved Certificates of Attendance for our conference attendees to submit their certificates to NASW & NAADAC, for their continuing education credits.

**CREDITS: The CBHC virtual conference website will be available for 30 days after the LIVE conference for attendees to watch training sessions and receive credit until November 2, 2020.**



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##### **How Does a Virtual Conference Work?**

Once you login, you will arrive into the virtual platform HOME page, where you can view and customize your own personal agenda, and also view the speakers, sponsors and exhibit hall, poster hall, training & development video library, resources center, information desk, and the networking lounge chat room (where you can connect with fellow attendees and schedule time together in one-to-one live video.)

Sessions go LIVE on September 30, and run through October 2, 2020, where you will click on the “**Join Session**” link to access the session in real time.

##### **Do I Need to Download or Install Any Software to Be Able to Attend?**

No. You do not need to download or install any software to participate in our conference. You only need to have access to the internet. For the best experience, we do recommend using **Google Chrome** for your browser.

##### **Is the Virtual Conference LIVE?**

Yes, the virtual conference is LIVE from September 30 - October 2, 2020. Once you have registered you will receive a Welcome Letter advising you when you can enter the virtual platform and create a personal profile. You will be able to upload your picture, add any job/personal description or social media links, as well as ‘KEYWORD Tags’ to identify your interests and information you would like additional information on, website links, and video. It is a great way to let the other attendees know more about you and to connect LIVE during the live conference!

##### **Who Attends the CBHC annual Training Conference?**

All are welcome. Behavioral Healthcare and Federal policy affects us all — so we encourage you to send as many of your staff as are able to come! Past attendees have included CEOs, COOs, CFOs, board members, senior management, clinicians, consumers, program directors, physicians, psychologists, psychiatrists, physical healthcare providers, state agencies, policy leaders, legislators, Behavioral Health consultants, program specialists, registered nurses, case managers, executive assistants, quality improvement specialists, mental health technicians, certified peer family specialists, executive level consultants, human resources assistants, attorneys, and social workers.

##### **Can I Access the Presentations After the Event?**

The CBHC virtual website will be available for 30 days after the LIVE conference for attendees to watch training sessions and receive credit until November 2, 2020. CBHC provides pre-approved Certificates of Attendance for attendees to submit to NASW & NAADAC, for their Continuing Education Credits up until that date, by simply logging back in using your email address.

##### **Do I Need to Mute My Audio or Disconnect My Laptop’s Camera?**

All attendees will be automatically muted and will not be sharing video during the event’s education sessions. You can choose to video chat other attendees within the chat function of the event.

**Refund Date:** No refunds will be provided after September 1, 2020.

**Additional questions?** | Please contact the CBHC Conference Planner at [Tracyhmsr@gmail.com](mailto:Tracyhmsr@gmail.com).

