

09:00 Welcome to the Fraud Stream

- ▶ Fraud trends we're seeing
- ▶ How we expect fraud to develop in the coming years
- ▶ Launching Falcon X

Matthew Cox, FICO

Vice President Fraud, Cyber and Compliance

09:35 Instant Payments – Instant Fraud

- ▶ How fraudsters use instant payment schemes to their advantage
- ▶ How the banking and payments industry is responding
- ▶ How FICO and Falcon X helps banks to avoid the pitfalls of fraud in instant payments

Jonathan Williams, MK2 Consulting

Managing Director

Toby Carlin, FICO

Director, Fraud, Cyber and Compliance

10:20 Fraud analytics in the World of Falcon X

- ▶ The types of models needed for fraud management
- ▶ Layering different AI and machine learning models for better results
- ▶ The importance of explainability in fraud models

Krzysztof Nalborski, FICO

Data Scientist, Fraud and Financial Crime

11:15 Coffee Break

11:30 Understanding Criminal Networks

- ▶ Discover how fuelled with easy access to identity data, fraud proliferates.
- ▶ Learn about the impact of bad actors hidden across your account portfolio
- ▶ See how visualising links between data elements will help protect you from fraud

Joerg Reuter, FICO

Senior Consultant, Fraud

12:00 PSD 2 Strong Customer Authentication – What Next?

- ▶ A week after the deadline for PSD2 SCA what's happened?
- ▶ How are consumers adapting to SCA and how will this impact what banks do next?
- ▶ How do payment service providers continue to ensure that SCA is robust, compliant and provides customers with an excellent experience?
- ▶ How FICO is creating smooth, compliant customer' journeys

Jonathan Williams, MK2 Consulting

Managing Director

Deepak Panigrahy, FICO

Director, Product Management Authentication Technology

12:45 Networking Lunch

13:45 Roundtable Discussions

- ▶ Share best practice with industry colleagues
- ▶ Uncover the innovative approaches of your peers
- ▶ Develop industry collaboration for mutual benefit

Joerg Reuter, FICO

Senior Consultant, Fraud

15:00 Closing Remarks

Matthew Cox, FICO

Vice President Fraud, Cyber and Security